

## COMING SOON

Your new SRJC Student Portal, The Bear Cub Hub



Log in to your **@bearcubs** student email today  
for more information

[sis.santarosa.edu](https://sis.santarosa.edu)

# FAQS

## **WHERE DO I FIND MY @BEARCUBS EMAIL ADDRESS?**

Your @bearcubs email address was sent to you after you completed a CCCApply application. If you don't know your email address, visit the Student Portal, click **My Profile**, and then **Contact Information** section.

## **WHERE DO I FIND MY PIN CODE?**

If you don't know your PIN, go to the Login Help Page and select Student SRJC Pin Code. Enter your SRJC Student ID number. Your PIN code will be sent to the email address currently on file.

## **WHERE DO I FIND MY PASSWORD?**

Use the password reset option on the Student e-mail Account Signup Page. If the reset does not work, contact the Student Help Desk for assistance.